**Cancellation and Refund Policy**

At AdScreenHub.com, we strive to provide a transparent and fair advertising process for all clients. Please review the following terms regarding cancellations, revisions, and refunds.

### **Advertisement Review and Rejection**

All advertisements submitted to AdScreenHub undergo a review process to ensure compliance to guidelines. Ad approval helps guarantee that your advertisement aligns with local laws, governmental regulations and community standards. Certain locations have specific restrictions—for example, ads on specific days are restricted by governmental regulations. This review process ensures your ad is appropriate and eligible for display.

If your ad does not meet the required standards:

* You will receive a notification outlining the issues.
* You may revise your ad to correct the specified issues (e.g., image, text, or formatting adjustments).
* Revised ads **must be resubmitted at least 12 hours before** the scheduled display start date of the relevant ad slot for re-review. It is your responsibility to ensure compliance with all advertisement guidelines during order placements. In case less than 12 hours remain before the display start date and the ad creative is not submitted, the ad slot will be forfeited, and you will remain liable for the full charges without refund or credit.

### **Resubmission and Compliance**

Once a revised advertisement is received, AdScreenHub will conduct a new review to verify compliance with all applicable guidelines. Only compliant advertisements will be displayed.

If you do not resubmit the corrected advertisement within the required timeframe:

* Your **ad slot will be forfeited**.
* You will **not be entitled to any refund, credit, or compensation**.

### **No Cancellation Policy**

### Owing to the upfront nature of procurement and allocation costs, once an order is placed, no cancellations are permitted for any reason. All advertisement bookings and orders are **final and non-refundable**, regardless of whether the ad has been reviewed, approved, or displayed.

### **Refunds and Credits**

Refunds or credits will **only be issued** as an exception if:

* An error on AdScreenHub’s part prevents your approved advertisement from being displayed during its scheduled time slot.
* Technical or system failures occur that are directly attributable to AdScreenHub.

All other circumstances, including non-compliance or late resubmissions, are **not eligible for cancellations, refunds or credits**.

## **Still Have Questions?**

For questions regarding cancellations, refunds, or ad revisions, please feel free to contact us at [info@adscreenhub.com](mailto:info@adscreenhub.com)

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